



## Parent / Carer Code of Conduct

At Atherstone Maintained Nursery School and Warwickshire Early Years Hub we are very fortunate to have a supportive and friendly parent body. Our parents recognise that educating children is a process that involves partnership between parents, teachers, practitioners and the school community. As a partnership, our parents will understand the importance of good working relationships to equip children with the necessary skills for adulthood. For these reasons we continue to welcome and encourage parents/carers to participate fully in the life of our school.

The purpose of this policy is to provide information to all parents, carers and visitors to our school about the expected conduct. This is so that we can continue to flourish progress and achieve in an atmosphere of mutual understanding.

### Guidance

**As well as following the guidance set out in our Family/School Partnership Agreement, we expect parents, carers and visitors to:**

Respect the caring ethos of our school

Understand that both teachers and parents / carers need to work together for the benefit of their children

Demonstrate that all members of the school community should be treated with respect and therefore set a good example in their own speech and behaviour

Seek to clarify a child's version of events with the school's view in order to bring about a peaceful solution to any issue

Ensure your own child's behaviour, especially in public does not lead to conflict, aggressive behaviour or unsafe behaviour

Approach the school to help resolve any issues of concern

**In order to support a peaceful and safe school environment the school cannot tolerate parents, carers and visitors exhibiting the following:**

Disruptive behaviour which interferes or threatens to interfere with the operation of a classroom, an employee's office, office area or any other area of the school grounds

Using loud/or offensive language, swearing, cursing, using profane language or displaying temper

Threatening actual bodily harm to a member of school staff, Governor, visitor, fellow parent/carers or pupil regardless of whether or not the behaviour constitutes a criminal offence

Damaging or destroying school property

Abusive or threatening e-mails or text/voicemail/phone messages or other written communication

Defamatory, offensive or derogatory comments regarding the school or any of the pupils/parent/staff, at the school on Facebook or other social sites. (See Appendix 1).

Any concerns you may have about the school must be made through the appropriate channels by speaking to the teacher, a senior member of staff, the Head teacher or the Chair of Governors, so

they can be dealt with fairly, appropriately and effectively for all concerned as per our complaints policy.

The use of physical aggression towards another adult or child will not be tolerated. This includes physical punishment of your own child on school premises

Approaching someone else's child in order to discuss the actions of that child towards their own child or to chastise them for those actions. Such an approach to a child may constitute an assault on that child and have legal consequences

Smoking and consumption of alcohol or other drugs whilst on school property

Dogs being brought on to school premises

Should any of the above behaviour occur on school premises the school may feel it is necessary to contact the appropriate authorities and if necessary, even ban the offending adult from entering the school grounds

We trust that parents and carers will assist our school with the implementation of this policy and we thank you for your continuing support of the school.

**Agreed by Governors March 2016**

## **Appendix 1**

### **Inappropriate use of Social Network Sites**

Social media websites can sometimes be used to fuel campaigns and complaints against schools, Head teachers, school staff, and in some case other parents/pupils.

The Governors of Atherstone Nursery School considers the use of social media websites in this way as unacceptable and not in the best interests of the children or the whole school community. Any concerns you may have must be made through the appropriate channels by speaking to the class teacher, a senior member of staff, the Headteacher or the Chair of Governors, so they can be dealt with fairly, appropriately and effectively for all concerned as per our complaints policy.

In the event that any pupil or parent/carer of a child/ren being educated at Atherstone School is found to be posting libellous or defamatory comments on Facebook or other social network sites, they will be reported to the appropriate 'report abuse' section of the network site. This also applies to third parties, for instance individuals from the wider community.

Social network sites have clear rules about the content, which can be posted, on the site and they provide robust mechanisms to report content or activity, which breaches this. The School will also expect that any parent/carer or pupil remove such comments immediately.

In serious cases the school will take advice as to its other options in dealing with any such misuse of social networking and other sites. We will record and deal with this as a serious incident. Thankfully such incidents are extremely rare.

We would expect that parents would make all persons responsible for collecting children aware of this policy.

**Mrs Nicci Burton - Executive Head of Federation**